

## APPENDIX D (b) - RESPONSES TO RESIDENTS QUESTIONNAIRE – QUALITATIVE DATA

Question	Responses
<p><b>1. What in your opinion would be the ideal size of <i>each</i> housing development that could be given priority between now and 2036?</b></p> <ul style="list-style-type: none"> <li>- No more than 4 dwellings</li> <li>- Between 5 and 15 dwellings</li> <li>- Between 16 and 30 dwellings</li> <li>- Over 30 dwellings</li> </ul>	<p>We don't need any more housing development</p> <ul style="list-style-type: none"> <li>- Heacham already has a housing project that far outweighs the sustainability of facilities to add more would be irresponsible</li> <li>- Almost a joke question when recently, against much public opposition, planning passed for a development of over 100 properties</li> <li>- The infrastructure cannot sustain more residents</li> <li>- Enough land has been lost and pressure put on NHS services</li> <li>- There is a risk that that any new affordable housing will be brought up by second home owners/holiday lets</li> <li>- We need to protect our natural environment and green spaces</li> <li>- Village already over occupied, and increases in summer season with large number of caravans – particular impact on traffic levels and speed on roads</li> <li>- Why does Heacham need more housing, it always overpriced</li> </ul> <p>Any housing development should, and must be in line with the agreed plan, as given by the local Borough Council. It appears this is not the case and it has become a complete lottery</p> <p>If these plots for development are in the centre of the village I think they should stay small</p> <p>Any development larger than 4 houses must be supported by improved job opportunities, local amenities and green spaces</p> <p>Answer to this is dependent on how many developments are proposed, eg 1 of 30 may be better than 10 of 4</p> <p>Small development/infill on brownfield sites would be best</p> <p>Anything above 6-10 make it a mini-estate in my opinion</p> <p>More housing is only justified if the demand for local housing increases to warrant it and necessary infrastructure is put in place first</p> <p>Size of development is not the problem provided amenities/services are up-graded. Important to keep in mind accessibility to the estate. Bearing in mind at all times the effect on Drs, schools, employment</p> <p>Each individual application should be considered, whether 1 or 100</p> <p>This is a poorly phrased question. It would be dependent on plot size, house size, type of house</p> <p>Not enough housing</p> <p>All sizes from single plots to more than 30</p> <p>Building more houses won't solve the long term problem but will decrease the quality of life</p>

<p><b>2. Considering that the village needs a variety of different types of property to meet a variety of needs, please rank the following with 1 being the size you think we need most of and 5 being the size of house we need least of</b></p> <ul style="list-style-type: none"> <li>- Starter houses/flats (1-2 beds)</li> <li>- Social housing/flats (1-3 beds)</li> <li>- Family houses (3 or more beds) Executive houses (4 or more beds)</li> <li>- Bungalows/easy access homes (1-3 beds)</li> <li>Supported housing/retirement homes (1-2 beds)</li> </ul>	<p>We don't feel flats benefit anyone - not families who need a garden, not the elderly who cannot navigate the stairs</p> <p>Not enough bungalows/housing suitable for elderly</p> <p>No large blocks of flats for the elderly are wanted here</p> <p>Need more social housing and/or houses flats to rent</p> <p>Restrict numbers of social housing</p> <p>Too many bigger houses being built for holiday homes, not for young local people</p> <p>Need starter homes of a reasonable size and that are affordable</p> <p>Should ensure a mix of low/medium/high cost housing</p> <p>A mix of housing - age groups especially</p> <p>There are already too many expensive houses</p> <p>Ensuring right type of home built for local area</p>
<p><b>3. Heacham has to accommodate more housing, what sort of development would you prefer to see in the village?</b></p> <ul style="list-style-type: none"> <li>- Built on larger development sites</li> <li>- Built in small cul-de-sacs</li> <li>- Built alongside through roads</li> </ul>	<p>Infill of every small space destroys the character of the village</p> <p>Use infill sites/in village to start</p> <p>Depends on where the development is sited, whether its brownfield or farmland</p> <p>Not on areas of natural beauty</p> <p>Developments should not be confined to areas already well built up eg Cheney Hill</p> <p>Concern about possible use of open fields for development</p>

<p><b>4. What proportion of new homes do you think should be affordable to local people on average incomes?</b></p> <p>- 70%      - 40 %  - 60%      - 30 %  - 50%      - 20%  -</p>	<p>Risk that building affordable homes will become second homes or buy to let properties  Younger people are being priced out of the village, need more homes they can afford  Should be a link to affordable housing for people with family in village over 3 years  £175-225k is NOT affordable for young people  Housing currently geared far too much to older people. No village can survive without starter homes that are affordable for the young</p>
<p><b>5. Do you think there should be a limit on holiday lets/second homes in the village?</b></p> <p><b>6. What should be the maximum percentage?</b></p> <p>- 80%      - 40%  - 70%      - 30%  - 60%      - 20%  - 50%      - 10%  -</p>	<p>Would prefer to have none at all  In an ideal world would have answered yes, but as this cannot be policed, only penalised via rates, have voted no  Question not answered because this is impossible to monitor  Heacham is becoming a 'dormitory' village  Should be separate questions. Holiday homes attract visitors and are advertised as such. Second home owners leaving homes empty for much of the year are not contributing to the community. Houses left empty for long periods when there are so many people in hostels or on the streets  Coastal village, need B&amp;Bs and holiday lets but not second homes  Don't want Heacham to become dead during the winter due to excessive number of 2nd homes/holiday lets  Need to ensure a balance of holiday homes to permanent residences  Would like to see second homes abolished and sold to local people rather than new development</p>
<p><b>7. Our village already reflects a mix of traditional and modern housing designs. What features would you like to see reflected in future housing design for the village?</b></p>	<p>Must be in keeping with the traditional housing in the village  Whenever possible respecting the development traditions of the village  - Traditional building materials eg Carstone - new builds are often ugly  Avoid rows of uniform housing – boring  As many energy saving features as possible should be incorporated into all new homes  Aim for quality, not squashed together boxes build in cheap looking orange bricks  Development needs to be in character, particularly in the historic parts of the village</p>

<ul style="list-style-type: none"> <li>- Building design that respects the scale and style of existing buildings</li> <li>- High levels of energy conservation in new buildings</li> <li>- Use of eco-friendly building materials and technique</li> <li>- Use of traditional building materials</li> <li>- Modern building styles and materials</li> </ul>	
<p><b>8. Footprint of house compared with size of plot. This question is asking you to consider how much space there should be around houses, how much garden and drive you would like to see. How much of an individual plot should be covered by the house and associated buildings?</b></p> <ul style="list-style-type: none"> <li>- Less than a quarter</li> <li>- Three quarters</li> <li>- A quarter</li> <li>- Half</li> <li>- Three quarters</li> <li>- More than three quarters</li> </ul>	<p>Building regulations dictate this          Dependent upon the size/style of housing being proposed          Must include side access, drive and rear garden          One third to limit on road parking          Provide Room for off-road parking if no garage          Need space for parking rather than huge gardens          Buildings shouldn't take up more than a quarter to half of the land          35% 40%          Some plots should have smaller gardens for those who are less able to manage          European countries work on a fixed % of habitable area to the size of plot - it works well - everyone knows what is possible on a given plot          Two thirds garden and outbuildings, one third house          Gardens are healthy for old and young          Properties with no or small gardens are only food for developers profits!          A problem always seems to be 'let's cram as many dwellings on to a plot' regardless of question 8!          We also need green community spaces and parks associated with new developments          Limit to gravel or hard front area          Sufficient land/plot size for home, garden and parking (stop parking on pavements grass etc)          Not building bungalows with large gardens that are then just paved over</p>

<p><b>9. Parking. New developments of necessity need parking for vehicles (cars, boats etc.) How many off road parking spaces do you think should be provided for each house?</b></p>	<p>75% of plot size  25% of plot size  Depends on number of bedrooms  Just 1 - use the bus!  1-bed 1 space, 2-bed 2 spaces, 2 spaces for a 2/3 bed home  A minimum of 2  At least 2 per bedroom</p>
<p><b>10. Thinking about the structure of developments, should styles of houses (such as modern/traditional, bungalow/house etc.) be kept together or mixed up?</b>  - Grouped together  - Intermingled</p>	<p>A mix of housing - age groups especially</p>
<p><b>11. What do you think are the most important planning issues affecting our Parish?</b></p>	<p>Poor planning decisions</p> <ul style="list-style-type: none"> <li>- Borough Planners/Planning Committee take no notice of wishes and requirements of residents</li> <li>- Planning is chaotic and piecemeal</li> <li>- Lack of influence by Parish Council on final outcomes</li> <li>- Need to improve communication between different Councils - County/Borough/Parish</li> <li>- Planning approval being given to oversized estates within the village</li> <li>- Too much pressure from Central Government</li> <li>- Planning appeals are not decided locally but by people who don't know the area</li> <li>- The time taken for things to be processed</li> <li>- Too many extensions being approved that do not match the current housing</li> <li>- Bungalows being turned into large houses</li> <li>- Parish Council not pushing for eco-housing/solar panels/heat etc</li> </ul> <p>Need to be clear about what type of village Heacham is: a) industrial, b) tourism, c) dormitory village for Hunstanton, Lynn, Norwich</p> <p>Preserve the identity of Heacham so that it does not join with Hunstanton</p> <p>Need to limit new homes to retain the village feel</p> <p>Need to build homes that local people, on average incomes can afford</p>

Keeping out large scale developers

Need more flexibility in planning decisions

- Planning needs to move with the times
- Too much NIMBY'ism
- Attitude of Parish Councillors and subjective opinion of individual members blocking creative and innovative design. Post completion visit to projects approved by Borough previously turned down by PC may be useful for them to make informed and objective decisions on future planning applications that are innovative and creative.
- Allow people to improve their homes rather than have to move

Review the outdated flood plains which restrict the full time occupancy of housing for no reason other than historical events from 1953

Infrastructure issues

- Need to ensure infrastructure increases in line with new housing developments so they are sustainable
- Need expansion of GPs surgery/dentist. Oversubscribed GP and now Snettisham dentist closing. 133 houses on Cheney hill will worsen the situation. Need to consider the increase in population during the spring/summer on caravan sites
- Upgrade of sewers, increase in capacity needed to deal adequately with current load
- Mobile phone reception/broadband services need improving

Scale, style and location of new developments

- Balancing 'countryside' feel with need to provide local housing for families and sufficient/better housing to encourage incomers - with their financial inputs
- Scale proportionate to size of village and facilities
- Make best use of limited supply of land ensuring that the environmental requirements are also met and sustained
- Need to limit new builds each year to allow integration and assimilation
- The location of facilities needs to be relative to new housing development (shops etc)
- Balance is important if the village is not to become so large it loses its individual qualities and charm

Overdevelopment

- Loss of 'village community spirit' - turning into town profile
- Overdevelopment of 'backyard' building applications
- New homes being built while a number of family homes in the area are not selling
- Too many houses on unsuitable sites, eg Cheney Hill

	<ul style="list-style-type: none"> <li>- Government requirement to build new houses - sick of seeing open countryside and woodland destroyed to accommodate new housing</li> </ul> <p>Roads and Access</p> <ul style="list-style-type: none"> <li>- Proper road access, so many recent applications have no suitable access (School Road/Cheney Hill)</li> <li>- Small side roads cannot be overloaded with lots more traffic</li> <li>- Need proper road junctions - traffic lights or roundabouts (eg Lamsey Lane)</li> <li>- Road width - essential emergency services have easy access to all properties - regardless of on-street parking</li> <li>- Redesign the one way system</li> </ul> <p>When permission granted building should start - again Cheney Hill, first application not yet started</p> <p>Lack of employment</p> <ul style="list-style-type: none"> <li>- Heacham is a working, not a retirement, village so need provision for jobs and affordable housing for young families to move/remain here</li> </ul>
<p><b>13. What types of employment would you like to see being encouraged locally? Please tick all that apply</b></p> <ul style="list-style-type: none"> <li>- Tourism, leisure and crafts</li> <li>- Caravans/Glamping other holiday accommodation</li> <li>- Shops – retail</li> <li>- Financial and professional services, including high-tech businesses</li> <li>- Pubs, restaurants and cafes</li> <li>- Community services, including public and private care services</li> <li>- Agriculture related</li> <li>- Light industrial</li> </ul>	<p>Services</p> <ul style="list-style-type: none"> <li>- Doctors - appropriate to reflect the genre of Heacham eg GP/medical centre, chiropody</li> <li>- Dentist</li> <li>- A bank</li> <li>- alternative therapy to compliment traditional medicine</li> </ul> <p>Independent shops, not chains or supermarkets</p> <ul style="list-style-type: none"> <li>- Fresh butchers</li> <li>- Hardware</li> </ul> <p>Anything that brings employment, but mainly permanent jobs. Tourism is seasonal</p> <p>Affordable hireable office spaces for local self-employed businesses</p> <p>Sports related businesses, such as sailing, canoeing etc</p> <p>Document courier services - most things are electronic but not all so would encourage businesses knowing they had a high speed courier option locally</p> <p>Increase in professional services = more cash available in household budgets = greater investment in other local businesses</p> <p>Council led support to encourage new businesses as internet is killing the High Streets</p> <ul style="list-style-type: none"> <li>- Self-employment should be helped, not stifled by government limitations</li> </ul> <p>No further employment is needed</p> <ul style="list-style-type: none"> <li>- There are loads of jobs locally and keep bigger industry in the towns</li> <li>- Keep Heacham quiet</li> </ul> <p>No more Caravan/holiday sites - there are enough and sites are large enough</p>

<p><b>15. What do you think would encourage new businesses to locate in the Parish?</b>  <b>Please tick all that apply</b></p> <ul style="list-style-type: none"> <li>- More purpose-built premises</li> <li>- Better Broadband/ mobile phone reception</li> <li>- Improved road/network access</li> </ul>	<p>Land to be made available for light industrial units  Premises for start-up businesses  Road networks</p> <ul style="list-style-type: none"> <li>- Need better road networks/improved broadband service before purpose built premises are built</li> <li>- A149 needs dualling</li> <li>- Road networks ok as they are. We are a rural area and don't need dual carriageways</li> <li>- I don't think road improvements into the area will change the amount of industry in the village</li> </ul> <p>Parish/Borough Council to hold Trade Functions/advertising to companies  Financial incentives</p> <ul style="list-style-type: none"> <li>- Council to identify/allocate sites for 'pop up' shops/units in area of new Community build with low rental on monthly/weekly basis which may encourage cottage industries</li> <li>- Central Government incentives to start up</li> <li>- Low interest loans or tax breaks</li> <li>- Lower council tax/rent etc</li> </ul> <p>A policy which would encourage new business. Not allowing land to be bought cheap by property developers instead re-make a High Street  Improve public transport</p> <ul style="list-style-type: none"> <li>- More daily bus services to rural villages - not just coastal routes</li> <li>- Trains from Kings Lynn to London should be every half hour instead of hourly</li> <li>- Better public transport for villagers who work outside of the village</li> </ul> <p>Access to High Street needs to be improved - Bring back the High Street</p> <ul style="list-style-type: none"> <li>- High St shops have been lost because people think that Station Road is the is High Street</li> <li>- An obvious village centre</li> </ul> <p>Sufficient parking for employees and customers  Local people wanting those jobs  Improved local facilities - schools - including secondary, childcare, shops  Change of use to domestic allows for home trading which has long worked well in the village  Supply of customers!</p> <p>Position of Heacham very unlikely that anyone will want to start up new businesses here  Is there a need for new businesses/too many already  Keep it as it is - a tourist area and promote as such</p>
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**16. Do any of the following aspects of road traffic in the Parish give you concern? (Please check all those that apply)**

- Junctions (please detail which in the comments box below)
- Traffic volumes
- Traffic speed
- Traffic noise
- Size of vehicles
- Pedestrian safety

**Junctions:**

Lamsey Lane/A149

- Poor visibility. Safer speed limit of 40mph. Roundabout. Even buses have trouble getting out
- Village needs a second safe exit towards Kings Lynn

Lamsey Lane/Folgate Road - cars using wrong side of junction for turning into Folgate Rd, need 'No Entry' sign

Crossroads Ringstead Road/Church Lane/A149

- Pedestrian crossing here would be helpful. Also used by a lot of cyclists
- Difficult to cross the Road from Church Road due to traffic volume

Hunstanton Road/Lynn Road

New junction Butterfield Meadow and Hunstanton Road

- traffic from Hopkins have priority over Heacham which is wrong

Cheney Hill

- near school entrance at school times especially when work starts on new development
- all junctions on to Cheney Hill
- Malthouse Crescent and Cheney Hill - poor visibility turning right out of Malthouse Crescent. Vehicles come round corner too quickly
- Malthouse Crescent/Lords Lane - cars parking restricting view

Lavender fields traffic lights

- Heacham exit to be given priority at Lavender Farm traffic lights
- Highways to stop changing priority in summer to prevent traffic build up past Nourse Drive
- Vehicles doing U-turns
- Corner is too sharp, particularly for lorries and buses

Caley Street/Sunnyside/Meadow Road

- Parking around 'Old Friends Hall' and Scout Hut
- Parking on T junctions

New junction at Lidl and A149

Staithe Road junctions

- Staithe Road/Lodge Road blind spot for pedestrians
- Staithe Road/Poplar Avenue
- Staithe Road/Malthouse Crescent

Station Road junctions

- Neville Road to Station Road
- Poplar Avenue/Station Road

- Lodge Road/Station Road
- Marram Way/Station Road
- Wilton Road/Station Road
- Staithe Road/Station Road

Exit from recycling plant to A149

Broadway junctions

- Broadway and A149 and Rolfe Crescent - heavy construction vehicles using as short cut
- School Road/Broadway/Lords Lane

Many junctions with very poor visibility giving potential for accidents for example School Road/Lords Lane

Ringstead Road section over River Hitch used as a short cut to avoid the traffic lights

Lodge Road/Folgate Road/South Beach Road

**Other concerns:**

Increased traffic volumes during high season and planned new housing will add to the volume of traffic on the roads.

Speed in village

- Village needs a 20mph limit - improve safety for motorists and pedestrians
- sleeping Policemen along Station Road/Jubilee Road
- Speed on road going to and from school
- Speed along South Beach Road, larger 30mph signs
- Speed - Jubilee Road, Broadway, Cheney Hill
- Speed restrictions needed in High Street

To many large/heavy vehicles going through the village

Parking issues

- General parking on narrow roads throughout the village
- Vehicles/Commercial vehicles parking on junctions ( Station Road between Drs and shops; opposite Marram Way; Caley Street/Sunnyside/Meadow Road)
- Parking on grass verges as their permanent parking space (eg Poplar Ave)

Traffic at busy time using the village as a 'cut through' to cut out queues at traffic lights

Additional pedestrian crossings - Station Road near social club/public hall; crossing by Tesco express

Poor pavement width/no footpath in many areas of village

Potholes

Better provision of routes required for Motability vehicles number in use will only increase

Stop cars parking on the side of the road in Lynn road

**17. Is there a need for land to be allocated for car parking?**

**Suggested sites:**

South Beach Road  
At schools for parents parking  
Central to village and shopping areas  
High Street bowling green  
Methodist Church, Station Road  
Park and Ride site on outskirts of village – perhaps at Lidl  
Fire station site - move fire station to location nearer A149  
Near Heacham sports/recreation ground  
Small lay-by areas for parking, maybe extend the layby at Brays Pit and South Beach  
Sunnyside for Old Friends Hall and Scout Hut  
Relocate Council office, demolish and use the site for parking  
Ideal spot would have been old Dairy site

**General comments:**

Too much roadside parking, especially on bends near Tesco Express and Hunstanton Road  
Parking charges at North and South Beaches

- More free parking. South Beach charging isn't encouraging tourists and road gets blocked because people refuse to pay in the high season
- Parking charges for residents at beach is unacceptable a rise of 100% over last 3 years
- Parking charges at North and South Beaches should be reviewed and set at reasonable level to encourage visitors to use them
- Monies raised from parking should be invested in improved parking in Heacham

A small off street car park for High Street may encourage more visitors to centre and use shops encouraging retailers to take over empty properties  
Parking should be free  
Traffic regulations should be enforced  
Parking half on pavement so pedestrians can't get past  
No problem in winter, summer is the problem  
Village has outgrown itself and it's now set to get worse!  
Parking in streets - some houses have 4 cars and no room to park  
More parking not needed

- Why - the shops are dead
- Don't think there is a huge problem at the moment - more parking just encourages more cars

**18. Which of the following ways of protecting and enhancing local heritage and the natural environment are important to you? Please tick all that apply**

- Maintaining clear space between Heacham and Hunstanton and other neighbouring Parishes
- Improved measures for the conservation of historic or listed buildings and features
- More green space and gardens within the village
- Improved protection of the natural environment, eg ancient woodland, wildlife habitats, sites of special scientific interest etc
- Protecting important views and vistas

- Keeping Heacham a village is very important - no more houses needed
  - Green spaces/woodland/wildlife
  - Retaining woodlands and green land that exists now
  - Protection of woodland otherwise it will fall into disrepair and desolation
  - More hedgerows, trees and wildflowers - need to preserve environment for wildlife which is suffering so badly nationwide
  - Council stop spraying alleys/verges with glysohate weedkiller to protect/encourage wildflowers, bees etc
  - Plant more trees (including broad leaf trees on unused land )
  - Ensure proportion of green space to each new build/development, and allocation of space for 2 cars would improve environment/look of new build sites.
  - All green space should be put in trust so that the Parish Council cannot be pressured into allowing development in future
  - Tidy up trees and vegetation
  - Stop 'bushwhacking' hedges. The destruction caused and loss of wildlife is appalling
  - New developments should incorporate green space to prevent flooding etc
  - Safe greens pace to walk in, go running in, hold outside yoga sessions in summer
- Protection of North and South beaches
- Better /more frequent litter picking in these areas
  - More litter bins, and seats for disabled and elderly along the promenade
  - Make the beaches more available to residents with free parking
  - Banning North and South Beach businesses from using plastic cups and cutlery
  - Stop people cutting into the dunes to give a holiday lodge a better view, breaching sea defences
- Old Hunstanton Road, most attractive and important part of Heacham must be protected from out of character development - Boundary between Heacham/Hunstanton is already unclear
- River Hitch
- Establishing walks alongside the river
  - Maintenance of the river and river banks needs to be improved
- Need a Heritage Centre and/or Pocohontas Museum
- Make use of old railway for pedestrians and cycleways
- Need to look further forward than this plan goes - need to leave a legacy for future generations
- Do more about the sea defences and carry on from North beach
  - Do more in the way of recycling
  - Views have been spoilt by planning already passed eg Redgate Hill and two storey properties on the beaches

	<p>Ensure that Heacham Sports field is protected for future generations  Maintaining and respecting flood plains  Upgrade Brays Pit and decrease number of ducks fouling the area - stop residents/visitors feeding them  Saltings is a wonderful example of how Parish Council have improved and preserved this area of natural beauty  Views and vistas should be protected  The conservation area does not appear to achieve/protect these objectives, judging by recent developments within that area</p> <p>Village fluffed the opportunity to purchase the park for the community  None of the above will ever be enhanced when we are plagued by planning applications developments such as the large Butterfield Meadows. We do feel that voices of concern from Heacham residents get lost in the wind</p>
<p><b>19. Would you be prepared to pay an increase in the Parish Council element of your Council Tax, to enable the Parish Council to employ someone to take over responsibility for grass cutting, hedge cutting and verge maintenance?</b></p>	<p><b>Comments from those saying 'Yes':</b></p> <ul style="list-style-type: none"> <li>- And include pavement/road edge clearing which is no longer done on a regular basis</li> <li>- But if currently Borough or County responsibility then money should transfer</li> <li>- Possibly but depends how much</li> <li>- A modest increase</li> <li>- Should never have been farmed out to private contractors - never looked so scruffy – although last cut was much better</li> <li>- Entrance to village at traffic lights do not give a good impression of the village verges need to be kept tidy</li> <li>- Perhaps have a voluntary contribution at the council office</li> <li>- Especially along the main road. The drive into Hunstanton is kept lovely and clipped due to 'In Bloom' subsidy - can they not do all the villages on the way through? When an area looks neat and tidy it is inviting for people to stop in</li> <li>- Leaf collection in Broadway - the school gardeners simply blow them away they don't collect them</li> <li>- This is a real road safety issue due to blocked visibility</li> <li>- If it was done properly. Many times grass is left on pavements after it has been cut, which isn't very often! The people in my road cut council verges to keep them tidy</li> </ul> <p><b>Comments from those saying 'No':</b></p> <ul style="list-style-type: none"> <li>- Isn't this all part of where our money should go to. I think the tax payer pays enough money annually as it is</li> <li>- We pay enough already</li> <li>- I thought Norwich Council did most of this</li> <li>- I cut the hedge and maintain the footpath side outside my own property</li> <li>- Let's encourage wild flower verges</li> </ul>

	<ul style="list-style-type: none"> <li>- I would be prepared to pay more if we had a dog warden or a policeman walking around village and beach</li> <li>- This is the responsibility of the Borough Council - why pay twice</li> <li>- Council Tax has already gone up yet services have decreased</li> </ul>
<p><b>21. Are there any other services you would like to be available in Heacham?</b></p>	<p>NHS Dentist</p> <p>Improved GP services</p> <ul style="list-style-type: none"> <li>- good service but too much demand. Difficult to get an appointment</li> <li>- longer hours, may be utilising Saturday morning/no lunchtime closure</li> <li>- walk in health centre/minor injuries unit</li> <li>- manageable at the minute but concerned will struggle in future with increase in population</li> <li>- improved post-natal services</li> <li>- Alternative therapies to be offered by paid therapists (not retrained medical staff) to help cut waiting times</li> </ul> <p>Ambulance station or ambulance/paramedic based in the village</p> <p>Mobile police station/Police house</p> <ul style="list-style-type: none"> <li>- Would be good to see police officers in the village on a regular basis</li> <li>- No visible sign of Police on beat in village</li> </ul> <p>Fire Service</p> <ul style="list-style-type: none"> <li>- Current fire cover must be maintained</li> <li>- Improved Mobile coverage, as currently coverage is less reliable than in remote Highland Scotland</li> </ul> <p>Traffic wardens – more visits from Traffic wardens with the power to fine those who ignore parking on pavements/High Stone way road signs, parking on double yellow lines</p> <p>Optician</p> <p>Retail shops</p> <ul style="list-style-type: none"> <li>- Butchers</li> <li>- Greengrocer</li> <li>- Clothes shops</li> <li>- Hardware shop</li> <li>- Deli</li> <li>- Retention of Post Office</li> <li>- Another Chemist - Boots appears overstretched</li> <li>- Pop-up shops - low rent to encourage new/artisan businesses to sell products</li> <li>- For anything other than food shops requires a 25 mile round trip to Lynn on congested A149</li> <li>- Making Heacham a 'go to' destination as were a self-sufficient community</li> </ul> <p>A regular Farmers Market</p>

Fibre broadband

Anglia TV reception

A bank

Public toilets closer to the playground

Fitness facilities

- More cycleways, and more safety precautions for cyclists
- Basic exercise equipment on promenade or in park, for adults as well as children, eg Thornham
- Indoor purpose built recreational facility to accommodate all age recreation; indoor bowls, swimming, badminton, keep fit dance studio
- Stables with rides for hire
- encourage more local community groups, eg dog walking, park run on a Saturday or beach run, walk or jog groups

Culture

- Museum
- Art Gallery
- Cinema - community cinema - available for all ages including different times of day

Facilities for young residents

- A youth club
- A safe meeting space - possibly advice/support. A place they are involved in developing and maintaining
- There is a fund for youth orientated facilities but I think the Trustees have gone to sleep on the project

Library - Appreciate it is open/run by volunteers but once new one is open could we have it open in the evenings for workers and families who could then make more use of it

A central 'day centre' club - Winter café facility to encourage social meets

Communal allotments with disabled access

Improved access to, and services at, beaches

- Waste bins on promenade as people fill dog poo bins with fish and chip waste
- Improved facilities at South Beach
- Car parking facilities
- Better toilets at the beaches. With all the money brought into Heacham in tourism the toilets are a disgrace.
- Free/Cheaper residents parking at the beach
- Improve access for mobility scooters to the promenade without getting stuck in soft sand
- Scheme to take elderly people to and from the beach
- A bus service to north beach

- Maintain link road between Heacham and Hunstanton (beach side)
  - Council owned - daily beach hut hire
  - Access to village centre from north beach is poor, keep having to cross the road as no continuous pavement. Dangerous around Marram Way/Station Road
  - Dog ban on beach and prom during summer season, or at least kept on lead
- Central drop off/pick up points for delivery vans to stop them going up and down the roads and streets delivering door-to-door. Other villages/urban areas have organised this
- Improved open spaces
- More small garden areas where people can sit and enjoy being in Heacham
  - Grass and hedge cutting to be done more frequently and strimming around when grass has been cut
  - More duck control
  - Paving to be cleaned near the skate park
  - Public spaces for walkers with/without dogs
  - The recreation facility should not be locked, and should be available to all residents all the time
- Public transport
- Bus stop shelters with seat for the elderly - Heacham the only village without one
  - Later bus service - one an hour til midnight
  - widen routes covered, eg past Lidl and fast service to Lynn, and to direct to other towns eg Fakenham, Swaffham
- Improved taxi services
- Better recycling centre. Present one is small for area it serves
- Wider footpaths especially on main roads where they often run out completely
- Improved street lighting
- More lighting in alleyways
  - on the walking routes for Smithdon school pupils. Costs £160 per term (discounted bus costs) for two children as feel it is unsafe